



Speech & Language Therapy Telephone Drop In Service



Due to Covid-19, we are now offering a temporary telephone drop in service to replace our usual drop in clinics. This will take place until we are able to run our usual clinics again. These are an opportunity for parents to discuss their concerns about their child's communication with one of our Speech & Language Therapists. Please continue to use the following guidance to help you decide whether to complete a referral or support parents access our telephone drop in service.

Telephone Drop In Service	Refer a child to speech and language therapy
Mild speech sound concerns	Significant concerns with speech sounds
Mild - moderate Language Delay	Significant concerns with use and understanding of language
Stammering – children up to age 7	Social skills / Interaction
Quality of voice	Stammering – 8 years +
Attention and listening	Attention and listening and Auditory Processing

To access the telephone drop in service, please support parents to either:

> **Email** our Admin Team on: bfwh.admin.paediatrictherapy@nhs.net

With the subject 'DROP IN'

Include their child's name, date of birth and a contact telephone number

OR

> **Telephone** our Admin Team on: **01253 951101**

A Duty SLT will then be in contact to have a chat with parents about their concerns and will offer advice